SANTA CRUZ COUNTY OFFICE OF EDUCATION

FAMILY SERVICES SPECIALIST

DEFINITION
Under direction, perform a variety of highly responsible, confidential and complex duties to support the primary age special education population of Santa Cruz County.

SUPERVISION EXERCISED
There are no supervisory responsibilities.

EXAMPLES OF IMPORTANT AND ESSENTIAL DUTIES
Serve primary families with children between birth through five years of age.

Work directly with families, Early Start and preschool teaching/support staff and agencies in assessment, coordination and implementation of eligible services.

Facilitate and support teachers and agency staff through educational planning meetings and problem solving.

Facilitate and monitor compliance procedures within program.

Provide home visits as needed.

May write the IFSP for students 0 – 3 years of age.

May write the IEP for students age 3 – 5 years.

Schedule, attend chair and coordinate IEP and IFSP meetings.

Complete forms and reports in compliance with legal mandates.

Plan and participate in community outreach and Child Find activities

Serve as a positive liaison between Santa Cruz County Office of Education programs, families, and community agencies. Explain assigned programs to students, parents, staff, districts, the community and other interested persons.

Recommend equipment and services needed by operational programs.

Identify potential or emerging problems and conduct follow-up with appropriate administrators.

Conduct activities that promote established program goals and objectives.
**OTHER JOB RELATED DUTIES**
Assist with intake process, obtaining appropriate signatures where appropriate.

Assist with the transition process of entering and/or exiting preschool.

Perform related duties and responsibilities as assigned.

**JOB RELATED AND ESSENTIAL QUALIFICATIONS**

**Knowledge of:**
Pertinent federal, state and local laws, codes and regulations including administrative and departmental policies and procedures.

**Skill and Ability to:**
Take accurate and pertinent notes at IEP meetings.

Communicate effectively, both oral and written form.

Obtain automobile insurance.

Use independent judgment, initiative and good human relations and problem solving skills in the application and follow through on decisions.

Analyze data and select the best solution from a range of alternatives.

Compile and tabulate data and information, prepare summaries and reports.

Plan and organize work to meet schedules and timelines.

Exercise good judgment, flexibility, creativity and sensitivity in response to changing situations and needs

Establish, maintain and foster positive and harmonious working relationships with those contacted in the course of work.

**EDUCATION AND EXPERIENCE**
Any combination equivalent to experience and training that would provide the required knowledge, skills, and abilities would be qualifying. A typical way to obtain the knowledge, skills, and abilities would be:

**Education:**
Possess a B.A. or B.S. degree in Early Childhood, Psychology, Education or related field. M.A. preferred.
Experience:
Experience in working with elementary-age students with autism is desirable. At least two (2) years experience in working with special needs families.

License or Certificate:
Possession of an appropriate California Special Education Teaching Credential.
Possession of a valid Class C California Driver’s License.
Insurability by the designated liability carrier for the Santa Cruz County Office of Education.

SPECIAL REQUIREMENTS
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions. Essential duties require the following physical skills and work environment:

Ability to frequently sit, stand, stoop, crawl, crouch, kneel.
Ability to talk and hear.
Ability to see at close vision and distant vision.
Ability to lift 45 pounds.
Ability to work in a special education classroom and home environment.

Approval Date: October, 2000.