



Santa Cruz County

# HOUSING RESOURCES

A resource directory of affordable housing, emergency shelters, housing navigation services, and more.

*Updated: July 2024*

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## **ABOUT THIS RESOURCE DIRECTORY**

The Santa Cruz County Office of Education, United Way of Santa Cruz County and Encompass Community Services have partnered to provide this resource directory to connect individuals and families with rent assistance options and shelter services within our community. Resource sections include: Rent Payment Assistance, Affordable Housing, Housing Assistance for Youth/Young Adults/Families, Housing Assistance for Survivors of Domestic Violence, Utilities Assistance, Housing Navigation Services, Tenants Rights & Protection, Emergency Shelters & RV Safe Parking and Other Resources.

Those in need of housing assistance are encouraged to find additional resources and connect with live support directly by contacting 211 Santa Cruz County. Individuals experiencing homelessness may call 2-1-1 for Connection Services or fill out the Requesting Connection Services form online through the 211 Santa Cruz County website.

It's important to note that the availability and specifics of shelters can vary significantly due to seasonal fluctuations and evolving community needs. Please note when this guide was last updated and contact 211 Santa Cruz County to verify current program availability and eligibility. Additionally, please remember that some shelters may have eligibility criteria or capacity limitations.

## **211 SANTA CRUZ COUNTY**



211 Santa Cruz County is the comprehensive information and referral service for Santa Cruz County. If you want to learn about the most up to date social and health services in our community please visit us online at [www.211santacruzcounty.org](http://www.211santacruzcounty.org) or dial 211.

211 Santa Cruz County is available 24 hours a day, 7 days a week, and is available in 150 languages through phone interpretation services.

**Call:** [211](tel:211)

**Text:** Your zip-code to 898-211

**Visit:** [211santacruzcounty.org](http://211santacruzcounty.org)



## **REQUESTING CONNECTION SERVICES**

If you are experiencing homelessness and are not already working with a Connector, or if you are working with someone who is experiencing homelessness, please complete the Requesting Connection Services form. This will allow 211 Santa Cruz County to look at the household's composition and current circumstances to determine whether immediate key supports are available. Everyone who completes the request form will receive a response with resource recommendations based on the needs and circumstances reflected.

Visit: [211santacruzcounty.org/connection-services-housing-form/](https://211santacruzcounty.org/connection-services-housing-form/)



## **RENT PAYMENT ASSISTANCE**

### **Catholic Charities Diocese of Monterey**

Program:	<b>Financial Stability Services</b>
Description:	One-time rent assistance, October-December utility assistance (gas, electricity, water), HEAP (Home Energy Assistance Program), and October-December one-time rental assistance for undocumented, veterans, and disabled.
Phone:	831-722-2675
Website:	<a href="https://catholiccharitiesdom.org/">https://catholiccharitiesdom.org/</a>
Eligibility:	Varies according to service. Until funds last.
Address:	1705 Second Avenue, Salinas, CA 93905 656 Main Street, Watsonville, CA 95076

### **Community Action Board, Inc. (CAB)**

Program:	<b>Rental Assistance Program</b>
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Description: Provides financial assistance for past due rent payments for low-income households, and an eviction prevention program.

Phone: 831- 457-1741

Email: [ElyssaS@cabinc.org](mailto:ElyssaS@cabinc.org)

Website: <https://cabinc.org>

Eligibility: Assists low income families with children 0 - 17 years of age, seniors 60 years or older, and people who have a disability (permanent or temporary). The applicant must live in Santa Cruz County, have a lease or rental agreement in their name, have an eviction notice, and have proof of income. They also need to meet the rental and income guidelines. Dependent on available funding.

Business Hrs: Watsonville: Mon - Fri 9:00 am - 12:00 pm and 1:00 pm - 4:00 pm  
Santa Cruz: Wed 9:00 am - 4:00 pm by appointment only.

Address: 501 Soquel Ave. Santa Cruz, CA 95062  
406 Main Street, Suite 222 and Suite 223, Watsonville, CA 95076

### **Nation's Finest**

Program: **Supported Services for Veteran Families (SSVF)**

Description: Nation's Finest supports low-income veteran's living in and/or transitioning to permanent housing through the SSVF program primarily providing security deposits and rental assistance.

Email: [info@nationsfinest.org](mailto:info@nationsfinest.org)

Website: <https://www.nationsfinest.org/>

Eligibility: Must be a veteran (any era) and have served at least one day of active duty. Must have received anything other than "Dishonorable Discharge." Must be homeless; in jeopardy of losing current residence, in transition to a new permanent housing. Must not exceed 50% of the HUD median income: \$48,650 Santa Cruz County (income shown is for a single individual).

Business Hrs: Mon - Fri 8:00 am - 5:00 pm

Address: 1658 Soquel Drive, Suite B, Santa Cruz, CA 95065

### **St. Vincent De Paul**

Description: Financial assistance for rent, utility assistance, etc. Home visits to assess the nature and extent of the need.

Phone: 888-245-9187  
831-423-0878

Website: <https://svdp-santacruz.org/>

Eligibility: Resident of areas served

Business Hrs: Pantry: Tues - Thurs 10:00 am - 12:00 pm

Address: 435 Monterey Avenue, Capitola, CA 95010 (St Joseph's Church)  
515 Frederick Street, Santa Cruz 95062(Our Lady Star of the Sea Church)

### **SER National Farmworker Jobs Program**

Phone: 831-302-1520

Email: [saamayoa@ser-national.org](mailto:saamayoa@ser-national.org)

Website: [ser-national.org](http://ser-national.org)

Eligibility: At least 50% of annualized income should be farmwork. Participants must also be low income according to the LLSIL (lower living standard income level) pertaining to the county of residence.

Business Hrs: Mon - Fri 9:00 am - 5:00 pm

Address: 349 Main Street, #202, Watsonville, CA 95076

## **AFFORDABLE HOUSING**

*Please note: there are additional resources available for youth, young adults and families on page 7.*

### **Eden Housing**

Description: Provides and manages rental apartments at below market rate for low to moderate-income individuals and families.


Phone: 510-582-1460

Website: <https://www.edenhousing.org>

Eligibility: Very low- to moderate-income individual or family. Call each property leasing office directly for questions regarding unit vacancy/waitlist, income requirements and/or restrictions.

Address: 22645 Grand Street, Hayward, CA 94541

### **Housing Authority of Santa Cruz County**

Description: The Housing Authority of the County of Santa Cruz provides affordable housing to thousands of low-income individuals and families each year. The Housing Authority provides rental assistance to very low-income residents through the Section 8 program. The Section 8 waitlist is currently closed. For a guide on Affordable Housing:  
 [660119 - Housing Resources Information - Combined ENG SPA.pdf](#)

Phone: 831-454-9455

Website: [www.hacosantacruz.org](http://www.hacosantacruz.org)

Eligibility: Eligibility is primarily based on household income. Specific eligibility rules can change.

#### **Program: Waiting Lists For All Programs**

Description: Check here for current waiting lists for all programs.  
<https://hacosantacruz.org/waiting-lists/waiting-lists-for-all-programs/>



#### **Program: Affordable Housing Alerts**

Description: Sign up for Affordable Housing Alerts on the Housing Authority website: <https://app.simplycast.com/?q=lp/show&lp=RZrSbFtKZXYQEKMh> You don't have to be on the Housing Authority waitlist to sign up for these alerts. Anyone can sign up, and you will receive email alerts with contact information whenever the Housing Authority is notified that a local affordable housing program or property has an available unit or open waitlist.



Program: **Security Deposit Program**

Description: This is available to all income-eligible community members – you do not need to be a Housing Authority program participant. Funds are available county-wide and most families under 60% AMI (area median income) qualify. In some circumstances families up to 80% AMI may qualify. Funds are provided as a loan or grant depending on the jurisdiction that you choose to live in. The assistance can be up to two months rent. The assistance can be used anywhere in Santa Cruz County. For more info: <https://hacosantacruz.org/security-deposit-program/>



Program: **USDA Farm Worker Housing Program**

Description: This program is designed to provide affordable housing to households who earn a substantial portion of their income as farm laborers and who either are citizens of the United States or reside in the United States after being legally admitted for permanent residence. The waiting list for this program is closed.

Business Hours: Monday - Thursday 8:00 am - 4:30 pm

Address: 2160 41st Ave, Capitola, CA 95010

### **Mercy Housing California**

Program: **Affordable Housing Program**

Description: Provides affordable housing for income eligible households, seniors, and people with special needs. Includes studio, one, two, and three bedroom apartments with community amenities. Provides resident services including financial stability, community involvement, health, and wellness programs. Offers after school programs including help with homework, leadership classes, and sports activities.

Phone: 415-355-7100

Email: [info@mercyhousing.org](mailto:info@mercyhousing.org)

Website: [www.mercyhousing.org](http://www.mercyhousing.org)

Eligibility: Income eligibility and additional requirements vary by property.

Address: 1256 Market Street, San Francisco, CA 94102

### **Midpen-Housing Corporation**

Program: **Affordable Housing Services**

Description: Provides development and manages affordable housing for individuals and families. Includes single room occupancy, family, special needs, and senior



properties. To develop communities, cities, and growth opportunities for residents.

Phone: 650-356-2900  
Email: [info@midpen-housing.org](mailto:info@midpen-housing.org)  
Website: [www.midpen-housing.org](http://www.midpen-housing.org)  
Eligibility: Varies by property.  
Business Hrs: Mon - Fri 8:00 am - 5:00 pm  
Address: 303 Vintage Park Drive, Suite 250, Foster City, CA 94404

## **HOUSING ASSISTANCE FOR YOUTH, YOUNG ADULTS & FAMILIES**

### **Community Action Board, Inc. (CAB)**

Program: **Transitional Age Youth Housing Navigation (TAY NAV) Program**  
Description: Provides one-on-one case management, housing navigation, resource connection, life skill training to obtain housing, mentorship, and individualized planning, all for young adults (18-24) who were formerly in the foster care system.

Phone: 831-227-8733  
Email: [AnissaB@cabinc.org](mailto:AnissaB@cabinc.org)  
Website: <https://cabinc.org/>  
Eligibility: Young adults 18-24 and former foster youth who have exited foster care after the age 16.  
Business Hrs: Mon - Fri 9:00 am - 4:00 pm  
Address: 118 First St, Watsonville, CA 95076

Program: **Youth Homeless Response Team (YHRT)**  
Description: Identify and connect unaccompanied homeless and at-risk youth and young adults (ages 15-24) to the individualized services they need to thrive, including case management to achieve housing.

Phone: 831-227-8733  
Email: [AnissaB@cabinc.org](mailto:AnissaB@cabinc.org)  
Website: <https://cabinc.org/>  
Eligibility: Young adults (ages 15-24) at risk of homelessness or fleeing from domestic violence.  
Business Hrs: Mon - Fri 9:00 am - 4:00 pm  
Address: 118 First St, Watsonville, CA 95076

### **County of Santa Cruz Human Services Department - Family and Children's Services**

Program: **Independent Living Program and Transitional Housing**  
Description: Transitional Housing Plus is a program offering both independent housing in the community and support toward living goals to former foster youth and youth on probation (age 18-24).

Phone: 831-459-0444  
Website: [www.santacruzhumanservices.org](http://www.santacruzhumanservices.org)  
Address: 1400 Emeline Avenue, Building K, Santa Cruz, CA 95060

12 W Beach Street, Watsonville, CA 95076

### **Encompass Community Services**

**Program:** Thrive Hive TAY (Transition Age Youth)

**Description:** Counseling, skills building, a drop-in resource center, and subsidized supportive housing to empower youth ages 15-24 who have or have had experiences with foster care placement, juvenile justice, case management or homelessness/housing instability.

**Main:** 831-226-3536

**Email:** [tay@encompasscs.org](mailto:tay@encompasscs.org)

**Website:** [www.encompasscs.org](http://www.encompasscs.org)

**Eligibility:** Former or current foster care/probation placement, or un-housed youth

**Business Hrs:** The Thrive Hive is open for drop-in hours Mon - Thurs 12:30 pm - 5:30 pm. Friday only by appointment

**Address:** 120 Dubois Street, Suite A, Santa Cruz, CA 95060

### **Families in Transition of Santa Cruz County**

**Program:** Families In Transition (FIT) Rapid Rehousing

**Description:** Provides housing services, case management, and rental assistance to unhoused children and unaccompanied youth ages 18-24 throughout Santa Cruz County.

**Phone:** 831-728-9791

**Email:** [info@fitsantacruz.org](mailto:info@fitsantacruz.org)

**Website:** [www.fitsantacruz.org](http://www.fitsantacruz.org)

**Eligibility:** Families & Youth ages 18-24 experiencing homelessness.

**Address:** 406 Main Street, Suite 326, Watsonville, CA 95076

### **Housing Matters**

**Program:** Rebele Family Shelter (RFS)

**Description:** Provides emergency shelter for up to 6 months, guests are required to work on housing goals during their stay. Housing stabilization services are provided as needed following a shelter stay. Families must be able to supervise children at all times.

**Phone:** Contact Jakob Locke: call or text (831) 226-2499

**Email:** [jlocke@housingmatterssc.org](mailto:jlocke@housingmatterssc.org)

**Website:** [housingmatterssc.org](http://housingmatterssc.org)

**Eligibility:** Open to families with at least one minor child (under 18) in their custody or be in the last trimester of pregnancy.

**Business Hrs:** Day Services: Mon - Fri 9:00 am - 4:00 pm

**Address:** 115D Coral Street, Santa Cruz, CA 95060

### **Jacob's Heart Children's Cancer Support Services**

Description: Assistance with rent, utilities, phone, and other expenses. Direct financial assistance supports families by dealing with: long hospital stays, getting to and from distant hospitals. Emergency financial assistance is available upon request: household Bills, medical prescriptions, funerals and memorials, and caregiver support (provided by trained volunteers).

Phone: 831-724-9100  
Email: [info@jacobsheart.org](mailto:info@jacobsheart.org)  
Website: [www.jacobsheart.org](http://www.jacobsheart.org)  
Eligibility: Families with a child (age 18 or under) diagnosed with cancer  
Emergency financial assistance: for children undergoing treatment and for up to six months post-treatment. Prepaid gas cards: low-income families of children with cancer living in the Jacob's Heart service area.

Business Hrs: Mon - Fri 9:00 am - 5:00 pm  
Address: 567 Auto Center Drive, Watsonville, CA 95076

### **Pajaro Valley Shelter Services (PVSS)**

**Program: 1 & 2 year Transitional Housing**

Description: One and two year temporary housing for homeless women or men with children.

Phone: 831-728-5649  
Email: [annette@pvshelter.org](mailto:annette@pvshelter.org)  
Website: [www.pvshelter.org](http://www.pvshelter.org)  
Eligibility: Homeless women or men with children  
Business Hrs: Mon - Thurs 9:00 am - 12:00 pm and 1:00 pm - 5:00 pm  
Fri 9:00 am - 12:00 pm  
Address: 115 Brennan Street, Watsonville, CA 95076

#### **Program: Emergency Shelter**

Description: Families may reside in the Shelter for a maximum of 6 months. The Shelter's current capacity is 30 women and children (boys under the age of 12).

Phone: 831-728-5649  
Website: [www.pvshelter.org](http://www.pvshelter.org)  
Eligibility: Homeless women with children and single women  
Business Hrs: The Emergency Shelter is open 24 hours every day.  
Address: 115 Brennan Street, Watsonville, CA 95076

### **Partnership for Children**

Description: Partnership for Children provides financial subsidies to help pay for basic living expenses such as rent or utilities.

Phone: 831-422-3002  
Website: [partnerforkids.org](http://partnerforkids.org)  
Business Hrs: Mon - Fri 8:00 am - 12:00 pm and 1:00 pm - 5:00 pm  
Eligibility: Children and youth 21 years old or less who reside in Monterey, Santa Cruz, or San Benito County and are diagnosed with a serious, life-threatening medical condition.

Address: 1355 Abbott St., Suite 3, Salinas, CA 93901

## **Santa Cruz County Office of Education**

<b>Program:</b>	<b>Students in Transition (SIT)</b>
<b>Description:</b>	The overall goal of the SIT program is to facilitate the enrollment of children and youth in transition into comprehensive or alternative public education programs, preschools and other academic enrichment programs; maintain their enrollment; and ensure academic and/or vocational success into a self-sufficient lifestyle.
<b>Phone:</b>	831-466-5666
<b>Website:</b>	<a href="http://www.santacruzcoe.org">www.santacruzcoe.org</a>
<b>Business Hrs:</b>	Mon - Fri 9am - 5pm
<b>Address:</b>	400 Encinal St., Santa Cruz, CA 95060
<b>Eligibility:</b>	This program supports students and families in the preschool and K-12 education system who are experiencing homelessness. In education, this student population is referred to as McKinney-Vento. Those considered McKinney-Vento eligible include individuals who lack a fixed, regular, and adequate nighttime residence and may be living in a doubled-up situation due to loss of housing or economic hardship, living transient in hotel/motels, living in an emergency shelter or transitional housing, living unsheltered in spaces not meant for human habitation or living in substandard housing. For a listing of liaisons at individual school districts, scan the QR code:



## **HOUSING ASSISTANCE FOR SURVIVORS OF DOMESTIC VIOLENCE**

### **Emmaus House**

<b>Description:</b>	Provides safety, a 24 Hour Emergency Crisis Hotline (1-877-778-7978), counseling, food and clothing, therapy, medical referrals, and emergency shelter for survivors of domestic violence and their children.
<b>Phone:</b>	877-778-7978
<b>Email:</b>	<a href="mailto:office@emmaushouse.net">office@emmaushouse.net</a>
<b>Website:</b>	<a href="http://www.emmaushouse.net">www.emmaushouse.net</a>
<b>Eligibility:</b>	Women (with or without children, children must be 18 years old or younger). Boys - age 12 and under. Individuals and families can live in any county and can be undocumented.
<b>Business Hrs:</b>	24 hours 7 days a week.

## **Monarch Services - Servicios Monarca**

Description: Monarch Services-Servicios Monarca offers immediate crisis response to victims of domestic violence, sexual assault, and human trafficking through a 24-hour crisis/Support line, including emergency response to law enforcement or medical facilities and accompaniment to forensic medical examinations.  
Support services include emergency confidential shelter for victims of domestic violence, sexual assault, and human trafficking and their children, peer counseling, advocacy, safety planning, information, referrals, drop-in support groups, and assistance with restraining order applications.

Phone: 831-722-4532 (Watsonville office), 831-425-4030 (Santa Cruz office)  
Crisis & Support Hotline: 888-900-4232  
Email: [admin@monarchsc.org](mailto:admin@monarchsc.org)  
Website: [www.monarchsc.org](http://www.monarchsc.org)  
Eligibility: Open to All  
Business Hrs: Only phone appointments  
Mon - Fri 9:00 am - 12:00 pm and 1:00 pm - 5:00 pm  
Address: 550 Water Street, Suite J-3, Santa Cruz, CA 95060  
233 East Lake Avenue, Watsonville, CA 95076

## **Walnut Avenue Family & Women's Center**

Description: Provides resources to survivors of domestic violence and their families including peer one-on-one advocacy, support groups, legal advocacy, safety planning, emotional support and information about emergency accommodations and long-term safe housing options for survivors of intimate partner violence.

Phone: 831-426-3062  
24 Hour Hotline: 1 (866) 2MY-ALLY  
Website: <https://www.wafwc.org/>  
Business Hrs: Mon - Fri 9:00 am - 5:00 pm  
Address: 303 Walnut Ave, Santa Cruz, CA 95060

## **UTILITIES ASSISTANCE**

### **Catholic Charities Diocese of Monterey**

Description: One-time rent assistance, October-December utility assistance (gas, electricity, water), HEAP (Home Energy Assistance Program), and October-December one-time rental assistance for undocumented, veterans, and disabled.

Phone: 831-722-2675  
Website: <https://catholiccharitiesdom.org/>  
Eligibility: Varies according to service. Until funds last.  
Address: 2045 40th Ave, Capitola, CA 95010  
656 Main Street, Watsonville, CA 95076

### **Central Coast Energy Service, Inc.**

Description: The Low-Income Home Energy Assistance Program (a one-time per calendar year credit of up to \$629 on utility accounts) and The Home Weatherization Program (energy conservation measures) are offered.

Phone: 888-728-3637

Website: [www.EnergyServices.org](http://www.EnergyServices.org)  
Eligibility: Low-income residents, or households at risk of being shutoff who have received 15-day or 48-hour notice. Eligibility is determined by household size and total gross income for a complete month.

### **Santa Cruz Barrios Unidos**

Description: Community members can apply for a credit up to \$300 on their energy bill.  
Phone: 831-457-8208  
Website: [www.barriosunidos.net](http://www.barriosunidos.net)  
Business Hrs: Mon, Wed, Fri from 10am-4pm or call for an appt.  
Address: 817 Soquel Avenue, Santa Cruz, CA 95062

### **The Salvation Army Santa Cruz Corps Community Center**

Program: **Energy Assistance Program**  
Description: The REACH program provides emergency financial assistance for outstanding PG&E bills to low income families and individuals (not deposit or reconnection fees).  
Phone: 831-426-8365  
Website: <https://santacruz.salvationarmy.org/>  
Eligibility: Recipients must: Have received notice that their utility payment is 15 days past due or 48-hour notice. Have paid any portion of the bill over \$300 before assistance is given, as well as any deposit or reconnection fees.  
Business Hrs: Mon - Thurs 9:00 am - 11:30 am and 1:00 pm - 4:00 pm by appointment only.  
Address: 721 Laurel Street, Santa Cruz, CA 95060

## **HOUSING NAVIGATION SERVICES**

### **Encompass Community Services**

Program: **Links2Health**  
Description: Offers a range of services including housing navigation, housing retention, and sustaining services.  
Phone: 831-226-3510  
Email: [L2Hadmin@encompasscs.org](mailto:L2Hadmin@encompasscs.org)  
Website: [EncompassCS.org/Links2Health](http://EncompassCS.org/Links2Health)  
Eligibility: Must be a Medi-Cal member and one of the following: Adults or families experiencing homelessness, adults with Serious Mental Illness (SMI) or Substance Use Disorder (SUD).  
Business Hrs: Mon - Fri 9:00 am - 5:00 pm  
Address: 716 Ocean Street, Suite 200, Santa Cruz, CA 95060

## Senior Network Services

Description: Senior Network Services is a non-profit agency providing senior citizens and persons with disabilities with information, guidance and assistance in coordinating existing resources to promote independence and the highest quality of life. They offer a wide range of services to seniors including in-home care matching, housing directory, and roommate matching.

Phone: 831-462-1433 (Santa Cruz)  
Phone: 831-200-3405 (Watsonville)  
Email: [info@seniornetworkservices.org](mailto:info@seniornetworkservices.org)  
Website: [www.seniornetworkservices.org](http://www.seniornetworkservices.org)  
Eligibility: Senior services - Older adult age 60 or above.  
Business Hrs: Mon - Fri 9:00 am - 12:00 pm and 1:00 pm - 4:00 pm  
Address: 1777-A Capitola Road, Santa Cruz, CA 95062  
114 E. Fifth Street, Watsonville, CA 95076

## TENANT'S RIGHTS & PROTECTION

### California Rural Legal Assistance Inc.

Description: California Rural Legal Assistance, Inc. (CRLA) is a nonprofit law firm serving low-income residents of California's rural areas and small cities. Programs include: Fair housing, agricultural workers, indigenous program, community equity and LGBTQ+.

Phone: 831-724-2253  
Website: [www.crla.org](http://www.crla.org)  
Business Hrs: M, W, Th 8:30am - 12pm, 1-4pm. Tues & Fri by phone only.  
Address: 21 Carr St, Watsonville, CA 95076

### Conflict Resolution Center

Program: **Housing Mediation**

Description: The Housing Mediation Program offers both pre and post-court filing mediation between landlords and tenants regarding notices to vacate, evictions (unlawful detainers), security deposits, rental payments, and more.

Email: [info@crsantacruz.org](mailto:info@crsantacruz.org)  
Website: [www.crcsantacruz.org](http://www.crcsantacruz.org)  
Eligibility: Open to all  
Business Hrs: Call for an appointment.  
Address: 614 Ocean Street, Santa Cruz, CA 95060

### Eviction Protection Hotline

Description: Helps prevent evictions for eligible members of the county.  
Phone: 831-288-2148  
Eligibility: Santa Cruz County residents below the 80th percentile in income

## Senior Legal Services

Description: Senior Legal Services serves residents age 60 and older in Santa Cruz and San Benito counties by offering legal advice, advocacy and representation in the areas of: tenant rights, mobile home issues, care facilities and patient rights, elder abuse, discrimination, consumer protection, Social Security benefits, Medicare and Medi-Cal Health Insurance and limited estate planning.

Phone: 831-426-8824

Website: [www.seniorlegal.org](http://www.seniorlegal.org)

Email: [help@seniorlegal.org](mailto:help@seniorlegal.org)

Business Hrs: By appointment only, call for more information.  
Mon - Wed 8:30 am - 4:30 pm  
Thurs 1:00 pm - 4:30 pm  
Fri 8:30 am - 12:00 pm

Address: 317 Soquel Avenue, Santa Cruz, CA 95062  
114 E. Fifth Street, Watsonville, CA 95076

## Tenant Sanctuary

Program: **Tenant's Rights Education Service**

Description: Through trained tenant counselors and a staff attorney, helps tenants understand what rights they have in a given situation, as well as how to assert them. Topics include rent increase, eviction, repairs and habitability, security deposits, harassment, lease provisions, disputes.

Email: [info@tenantsanctuary.org](mailto:info@tenantsanctuary.org)

Website: <https://tenantsanctuary.org/>

Eligibility: Open to all

Business Hrs: Mon 3-6pm, Wed 3-7pm, Fri 3-6:30pm. Also available for walk-in tenants rights counseling on Wednesdays from 10:00am to 2:00pm at the Live Oak Resource Center at 1740 17th Ave., Santa Cruz, CA 95062

Address: 703 Pacific Ave, Santa Cruz, CA 95060

## **EMERGENCY SHELTERS & RV SAFE PARKING**

It's important to note that the availability and specifics of shelters can vary significantly due to seasonal fluctuations and evolving community needs. Please note when this guide was last updated and contact 211 Santa Cruz County to verify current program availability and eligibility. Additionally, please remember that some shelters may have eligibility criteria or capacity limitations.

## Association of Faith Communities

Program: **Faith Community Shelter**

Description: Rotating nightly shelter program hosted at various faith communities in Santa Cruz County.

Phone: 831-200-3996

Email: [courtney.barrett@afcsantacruz.org](mailto:courtney.barrett@afcsantacruz.org)

Website: [www.afcsantacruz.org](http://www.afcsantacruz.org)

Eligibility: Over 18 years of age, experiencing homelessness

Business Hrs: Mon - Sun 5:00 pm to 8:00 am, sites vary.



**Program:** **Safe Spaces**  
**Description:** Parking from 6:00 pm to 8:00 am or as the site specifies, sanitary facilities, and assistance in housing search provided.  
**Phone:** 831-753-8555  
**Email:** [info@afcsantacruz.org](mailto:info@afcsantacruz.org)  
**Website:** [www.afcsantacruz.org](http://www.afcsantacruz.org)  
**Eligibility:** Program enrollment needed, please contact to schedule an interview. All vehicles and persons must be off-site when the program is not in operation. Vehicles must be in good repair and must not leak oil. Valid driver's license, registration, and liability insurance required.  
**Address:** 501 Soquel Avenue, Suite G, Santa Cruz, CA 95062  
532 Center Street, Santa Cruz, CA 95060 (mailing address)

## **City of Santa Cruz**

**Program:** **City Overlook Emergency Shelter**  
**Description:** This tent-based managed camp is located on the National Guard Armory property. It is a 24/7 shelter that includes three meals a day, shower facilities, private tent-space, and transportation to and from the site. The site is low barrier — pets, possessions, and partners are welcome. The site currently has places for 135 tents.  
**Phone:** 831-359-5996  
**Website:** [www.cityofsantacruz.com/community/homelessness](http://www.cityofsantacruz.com/community/homelessness)  
**Eligibility:** Availability at the site is limited and changes regularly. Individuals interested in the City Overlook program should contact City outreach staff at 831-359-5996 so they can complete an intake procedure and be notified when openings occur. Participants must adhere to a code of conduct.

**Program:** **River St. Transitional Camp**  
**Description:** The River Street Transitional Community Camp, which has 27 tent spots, is located on City-owned property. Participants have access to basic services such as showers and cooking facilities, with staff providing daily oversight and support. Participants are required to meet with City staff once a week, and work with them to complete an Individual Service Plan. The Plan will help identify steps to move tenants toward stable, permanent and affordable housing. This site is low barrier — pets, possessions, and partners are welcome.  
**Phone:** 831-359-5996  
**Website:** [www.cityofsantacruz.com/community/homelessness](http://www.cityofsantacruz.com/community/homelessness)  
**Eligibility:** Individuals interested in the transitional camp should contact City staff at 831-359-5996 to complete an intake procedure, interview to determine readiness to participate in an individual case plan, and be notified in the event of an opening. Participants must adhere to a code of conduct and a set of community-generated agreements.

**Program:** **Safe Parking Program**

Description: The City of Santa Cruz has developed a Safe Parking Program, where oversized vehicles used for habitation can safely park. The Overnight Safe Parking Program provides space for oversized vehicles in City-owned lots. This program provides overnight parking and participants can stay up to 30 days with the possibility of an extension. Hygiene services and refuse disposal are available on site. Participants must adhere to a code of conduct.

Phone: 831-420-5093

Website: <https://www.cityofsantacruz.com/community/homelessness>  
Eligibility: To enroll, call 831-420-5093 or email: [safeparking@santacruzca.gov](mailto:safeparking@santacruzca.gov)

Program: **Extreme Weather Emergency Shelter - City of Santa Cruz**

Description: To protect the unhoused from a severe weather system, temporary protective severe weather shelters may be opened. Scan to see the latest information:



## Housing Matters

Program: **Rebele Family Shelter (RFS)**

Description: Provides emergency shelter for up to 6 months, guests are required to work on housing goals during their stay. Housing stabilization services are provided as needed following a shelter stay. Families must be able to supervise children at all times.

Phone: Contact Jakob Locke: call or text (831) 226-2499

Email: [jlocke@housingmatterssc.org](mailto:jlocke@housingmatterssc.org)

Website: [housingmatterssc.org](http://housingmatterssc.org)

Eligibility: Open to families with at least one minor child (under 18) in their custody or be in the last trimester of pregnancy.

Business Hrs: Mon - Fri 9:00 am - 4:00 pm

Address: 115D Coral Street, Santa Cruz 95060

Program: **Housing Matters Emergency Shelter Services (aka The Loft)**

Description: Provides emergency shelter for up to 6 months, guests are required to work on housing goals during their stay. Housing stabilization services are provided as needed following a shelter stay.

Phone: Contact the Outreach Team via phone (831) 458-6020

Email: [outreach@housingmatterssc.org](mailto:outreach@housingmatterssc.org)

Website: [housingmatterssc.org](http://housingmatterssc.org)

Eligibility: Open to individuals and couples over the age of 18. Referrals are received through a case manager or outreach worker with priority given to those most vulnerable.

Business Hrs: Mon - Fri 9:00 am - 4:00 pm  
Address: 115D Coral Street, Santa Cruz, CA 95060

### **Siena House**

Description: Siena House is a residential program providing a stable environment of health, support, and education for pregnant women and their babies who are experiencing homelessness.

Phone: 831-425-2229  
Email: [info@sienahouse.org](mailto:info@sienahouse.org)  
Website: [sienahouse.org](http://sienahouse.org)  
Eligibility: Pregnant or have a child under 2 months old; Free or in recovery from drug or alcohol use; Self-sufficient and able to care for self and baby.

Business Hrs: Monday-Friday 9am-5pm  
Address: 108 High St, Santa Cruz, CA 95060

### **Teen Challenge Monterey Bay**

Program: **Grace Harbor Women's Center**

Description: Grace Harbor is a 50-bed residential program for women in the Teen Challenge multi-month program facing issues like drug and alcohol addiction, plus 42 beds for homeless and at-risk women and women with children on a day-to-day basis. This shelter is a faith-based shelter.

Email: [steffanie@teenchallengemb.org](mailto:steffanie@teenchallengemb.org)  
Website: <https://teenchallengemb.org/>  
Eligibility: Women with issues like drug and alcohol addiction, and homeless and at-risk women, and women with children.

Business Hrs: Monday-Friday 8am-5pm  
Address: 55 Brennan St, Watsonville, CA 95076

Program: **Pajaro Rescue Mission**

Description: Provides a long-term homeless shelter for men for up to 13 months.

Phone: 831-722-2074  
Email: [info@teenchallengemb.org](mailto:info@teenchallengemb.org)  
Website: [teenchallengemb.org](http://teenchallengemb.org)  
Eligibility: Homeless men  
Business Hrs: Mon - Sun 7:00 pm - 6:30 am

## **OTHER RESOURCES**

### **Homeless Persons' Health Project (HPHP)**

Description: The Homeless Persons Health Project (HPHP) is one of four health clinics within the Health Services Agency of the County of Santa Cruz. They are located at 115-A Coral Street in Santa Cruz, HPHP provides a number of services to people experiencing homelessness and low-income populations of Santa Cruz County, including: Primary care, Integrated Behavioral Health (therapy and psychiatry), Medication Assisted Treatment, Acupuncture, Wound care, Benefits Advocacy).

Phone: 831-454-2080

Email: [HPHPreferral@santacruzcountyca.gov](mailto:HPHPreferral@santacruzcountyca.gov)  
Website: <https://www.santacruzhealth.org/HSAHome/HSADivisions/ClinicServices/HomelessPersonsHealthProject>  
Eligibility: If you need healthcare, information on local food and shelter programs, referrals, or related topics, stop by to see one of our public health nurses. If you do not have insurance, we will still see you, and will even help you apply for Medi-Cal and other benefits. Walk-ins are welcomed.  
Business Hrs: Mon - Thurs 8:00 am - 5:00 pm, Fri 8:00 am- 3:00 pm.  
Address: 115-A Coral St., Santa Cruz, CA 95060 (at Rebele Family Shelter)

### **Housing Matters**

Program: Day Services  
Description: Mailroom: Housing Matters provides mailboxes for those without a permanent address. This service is completely free. Stop by Housing Matters or contact the front office for more information on mailroom hours and sign ups. Open M-F, 10am-2pm  
Bathrooms: Open 24 hours a day, 7 days a week.  
Showers: Open 7am - 3pm everyday, 7 days a week. Stop by Housing Matters to get on the daily shower list  
The Nook: Quiet space for people to charge their devices and work on goals  
Service Navigation Workshop: Drop-in hours to support in navigating housing services in Santa Cruz County, available Wednesday and Friday, 2pm-4pm  
Website: [housingmatterssc.org](http://housingmatterssc.org)  
Address: 115D Coral Street, Santa Cruz, CA 95060

### **Housing Santa Cruz County**

Description: Housing Santa Cruz County (HSCC) is made up of individuals, nonprofit and for-profit businesses, service providers, homelessness organizations and advocates, agriculture leaders, faith-based organizations, labor leaders, financial institutions, housing professionals (architects, contractors) sustainable community leaders (transportation, environment, health, education and energy professionals) nonprofit and for-profit housing developers, local government staff and elected officials, and community leaders.  
  
The coalition has built the leadership and organizational structure needed to catalyze and align political and community will to create the housing, particularly affordable housing, that Santa Cruz County needs to grow and thrive.  
  
Website: <https://www.housingsantacruzcounty.com/>  
Address: PO Box 1460, Santa Cruz, CA 95061

### **Second Harvest Food Bank**

Description: Second Harvest Food Bank reaches people in need through their vast network of partner agencies and non-profits and directly through food

distribution and nutrition education at dozens of program sites. To find food: call the hotline below, send an email, or check out the website.

Website: <https://www.thefoodbank.org/find-foodcomida/>  
Email: [foodhotline@thefoodbank.org](mailto:foodhotline@thefoodbank.org)  
Phone: Hotline 831-662-0991  
Address: 800 Ohlone Pkwy, Watsonville, CA 95076

### **Stepping Up Santa Cruz**

Helping people find homeless services in Santa Cruz county. To offer low-barrier high quality, sustainable support to people experiencing homelessness. Resources include: free guides, information for phone services, pet resources, etc.

Website: <https://steppingupsantacruz.org/>

### **The Salvation Army Santa Cruz Corps Community Center**

Program: **Family and Youth Services**  
Description: Offers energy assistance, a food pantry, clothing donations, and children's programming. The pantry is open daily Monday - Thursday 9:00-11:30 am. Families and those with kitchen facilities are encouraged to come on Tuesdays for the most availability.  
Phone: 831-426-8365  
Website: <https://santacruz.salvationarmy.org/>  
Eligibility: Pantry only for Santa Cruz City residents  
Business Hrs: Mon - Thurs 9:00 am - 11:30 am and 1:00 pm - 4:00 pm by appointment only.  
Address: 721 Laurel Street, Santa Cruz, CA 95060